

Notice Pursuant to the Specified Commercial Transactions Act

1. Seller / Business Operator

SERIKA TOURISM Co., Ltd.

2. Responsible Person

Chinatsu Jingu

3. Address

4-20-4 Kitazawa, Setagaya-ku, Tokyo 155-0031, Japan

4. Travel Agency Registration Number

Tokyo Governor Registered Travel Agency No. 2-8691

5. Contact

SERIKA TOURISM Co., Ltd. Inquiry Desk

Email: info@serika-tourism.com

Telephone number will be disclosed without delay upon request.

6. Sales Price / Travel Price

The sales price or travel price will be indicated on each travel product page, proposal, quotation, travel conditions, invoice, or other document or electronic method presented by the Company.

The displayed price includes the costs included in the services specified for each travel product. The travel price may vary depending on the travel product, arrangements, number of participants, season, exchange rates, local conditions, and other factors.

7. Fees Other Than the Product Price

In addition to the travel price, bank transfer fees, payment processing fees, communication costs, passport, visa and immigration-related costs, optional travel insurance premiums, airport taxes, departure taxes, entry taxes, fuel surcharges, aviation insurance fees, international tourist taxes and other public charges, local transportation costs, meal costs, admission fees, guide fees, interpreter fees, tips, cancellation fees, change fees, refund handling fees, and other costs associated with changes or cancellation of the travel contract may be incurred.

Other fees may also be indicated on each travel product page, proposal, quotation, travel conditions, invoice, or other document.

8. Payment Methods

Payment shall be made by bank transfer, credit card payment, or other method designated by the Company.

Available payment methods may vary depending on the travel product or arrangement details.

9. Payment Timing

Payment shall be made by the deadline indicated on the travel product page, proposal, quotation, travel conditions, invoice, or other document or electronic method presented by the Company.

The timing of payment of application deposits, balances, additional charges, and other amounts shall be as specified in each travel contract, travel conditions, invoice, or other relevant document.

10. Timing of Service Provision

The timing of provision of travel services shall be as indicated in each travel product page, proposal, quotation, travel conditions, final itinerary, contract document, or other document or electronic method presented by the Company.

Depending on the type of travel contract, including arranged tours, custom-order package tours, package tours, and other travel contracts, the Company provides travel services in accordance with the Travel Agency Act, the Standard General Conditions of Travel Agency Business, travel conditions, and other conditions prescribed by the Company.

11. Collaborative Planning and Planning Cooperation

Travel products sold by the Company may involve planning cooperation, supervision, content provision, or local operation cooperation by third-party corporations, organizations, facilities, experts, or other parties.

Even in such cases, unless otherwise expressly indicated, the counterparty to the travel contract and the travel planning and implementation entity under the Travel Agency Act shall be SERIKA TOURISM Co., Ltd.

On each travel product page, the Company may indicate the roles of related parties using terms such as "Travel Planning and Implementation: SERIKA TOURISM Co., Ltd.," "Planning Cooperation," "Supervision," "Content Provider," or "Local Operation Cooperation," as appropriate.

12. Formation of Contract

The timing of formation of the travel contract may vary depending on the type of travel contract, application method, payment method, and other conditions.

The travel contract shall be formed when the Company accepts the conclusion of the contract and receives the prescribed application deposit or travel price, or when the Company notifies the customer of contract formation by a method separately specified by the Company.

Details shall be governed by the travel conditions, contract documents, Standard General Conditions of Travel Agency Business, and other conditions presented by the Company.

13. Cancellation, Changes, and Refunds

Cancellation, changes, termination, refunds, cancellation fees, change fees, and other conditions relating to travel contracts shall be governed by the travel conditions, contract documents, each travel product page, quotation, invoice, and the Standard General Conditions of Travel Agency Business.

If a customer cancels or changes a travel contract for the customer's own convenience, cancellation fees, change fees, actual costs, refund handling fees, and other costs may be incurred depending on the type of travel contract, the number of days before the travel start date, and the conditions of transportation, accommodation, guides, interpreters, facility use, and other arrangements already made.

Costs already arranged or paid, non-cancellable or non-refundable costs, and cancellation fees or other charges imposed by local operators, transportation providers, accommodation facilities, or other related parties may not be refundable.

14. Cooling-Off

The cooling-off system under the Specified Commercial Transactions Act does not apply to travel contracts concluded through mail order or online transactions.

Cancellation, changes, termination, refunds, and similar matters relating to travel contracts shall be governed by the Travel Agency Act, the Standard General Conditions of Travel Agency Business, travel conditions, contract documents, each travel product page, and other conditions presented by the Company.

15. Validity Period of Applications

If a validity period is indicated on a quotation, proposal, travel product page, invoice, or other document or electronic method presented by the Company, applications or payments must be made within such period.

If the validity period has expired, the travel price, availability, accommodation rates, exchange rates, local arrangement conditions, and other details may change.

16. Sales Quantity and Participant Limits

Depending on the travel product or arrangement details, the Company may set sales quantity, departure requirements, minimum number of participants, capacity, application deadline, maximum number of accepted participants, and other conditions.

Such conditions will be indicated on each travel product page, proposal, quotation, travel conditions, or other document or electronic method presented by the Company.

17. System and Usage Environment

When using the Company's website, application forms, online payment, email, or other electronic methods, customers shall prepare, at their own responsibility and expense, the necessary communication devices, software, internet connection environment, and other facilities.

The Company shall not be liable for any failure in application, communication, payment, or document delivery caused by the customer's communication environment, device environment, email settings, or other circumstances on the customer's side, except where attributable to the Company.

18. Special Conditions

Travel products may include services provided or supported by third parties, including transportation providers, accommodation facilities, restaurants, tourism facilities, guides, interpreters, local arrangement companies, business partners, planning collaborators, supervisors, content providers, and local operation partners.

Accordingly, changes, cancellation, suspension, additional costs, or other matters may arise due to weather, disasters, delays or suspension of transportation, facility closures, local conditions, infectious diseases, war, riots, orders of public authorities, immigration restrictions, or other circumstances beyond the Company's control.

Such matters shall be handled in accordance with the Travel Agency Act, the Standard General Conditions of Travel Agency Business, travel conditions, contract documents, and other conditions presented by the Company.

19. Date of Establishment and Revision

Established: May 21, 2026

Revised: May 21, 2026

SERIKA TOURISM Co., Ltd.

Representative Director: Chinatsu Jingu