

Cancellation Policy

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Cancellation, changes, termination, refunds, cancellation fees, change fees, and other conditions relating to travel contracts handled by SERIKA TOURISM Co., Ltd. shall be governed by the Company's travel conditions, contract documents, each travel product page, quotation, invoice, and the Standard General Conditions of Travel Agency Business.

If a customer cancels or changes a travel contract for the customer's own convenience, cancellation fees, change fees, penalties, actual costs, refund handling fees, and other costs may be incurred depending on the type of travel contract, the number of days before the travel start date, and the conditions of transportation providers, accommodation facilities, facility use, restaurants, guides, interpreters, experts, planning collaborators, supervisors, content providers, local operation partners, and other related parties.

Costs already arranged or paid, non-cancellable or non-refundable costs, and cancellation fees, change fees, penalties, and similar charges imposed by related parties may not be refundable.

Established: May 21, 2026

SERIKA TOURISM Co., Ltd.

Representative Director: Chinatsu Jingu